



THE MUELLER FOUNDATION

Privacy Policy

Last Updated: October 5, 2026

The Mueller Foundation ("Foundation," "we," "us," or "our") respects the privacy of our donors, applicants, homeowners, program participants, volunteers, website visitors, and community partners. This Privacy Policy describes how we collect, use, disclose, retain, and safeguard personal information when you visit our website, make a donation, apply for or participate in a program, communicate with us, or otherwise interact with the Foundation.

We are committed to protecting personal information and using it responsibly in support of our charitable mission and operations.

By using our website, submitting information to the Foundation, or participating in Foundation programs or services, you acknowledge that your information may be collected, used, and disclosed as described in this Privacy Policy.

1. Information We Collect

We may collect the following categories of information:

A. Personal Information

We may collect personal information that you voluntarily provide, including:

- Name
- Mailing address
- Email address
- Telephone number
- Employer or organization name
- Donation information
- Application information
- Financial information required to process donations or grants
- Any information submitted through forms, applications, surveys, or correspondence

B. Usage Data

When you visit our website, we may automatically collect certain information, including:

- IP address
- Browser type
- Device information
- Pages visited
- Referring websites
- Date and time of visits
- Website usage patterns

C. Cookies and Tracking Technologies

We may use cookies and similar technologies to improve website functionality, analyze site traffic, and enhance user experience. You may modify your browser settings to decline cookies; however, doing so may limit certain website features.

2. How We Use Your Information

We may use collected information to:

- Operate and improve our programs and services
- Process donations and acknowledgments
- Evaluate grant, scholarship, housing assistance, or program applications
- Communicate regarding Foundation activities, opportunities, and updates
- Respond to inquiries and requests
- Maintain records required by law or grant obligations
- Protect against fraud, misuse, or unauthorized activity
- Fulfill contractual and legal obligations
- Send newsletters and other communications, where permitted by law

3. SMS Communications

A. Opting In

If the Foundation offers SMS notifications or updates, you may opt in by providing your mobile phone number through:

- Written consent
- Website forms
- Application forms
- Verbal consent
- Text-message initiated communications

By opting in, you consent to receive text messages related to:

- Program updates
- Application status notifications
- Event reminders
- Volunteer opportunities
- Foundation announcements

Text **HELP** for assistance.

We do not sell, rent, or share mobile phone information with third parties for their marketing purposes.

B. Opting Out

You may opt out at any time by:

- Replying **STOP**
- Replying **UNSUBSCRIBE**
- Contacting the Foundation directly

After opting out, you will no longer receive SMS communications unless you opt in again.

C. Message Frequency and Charges

Message frequency may vary. Standard message and data rates may apply through your mobile carrier.

4. How We Share Information

We may share information in the following circumstances:

Service Providers

We may share information with trusted third-party service providers that assist with:

- Donation processing
- Website hosting
- Data storage
- Communications
- Technology support
- Program administration

Legal Requirements

We may disclose information:

- To comply with applicable laws
- In response to lawful requests from government authorities
- To protect our legal rights
- To prevent fraud or security threats

Organizational Changes

In the event of a merger, restructuring, or transfer of Foundation assets, information may be transferred as part of that transaction.

No Sale of Personal Information

The Mueller Foundation does not sell personal information to third parties.

5. Data Security

We implement reasonable administrative, technical, and physical safeguards designed to protect personal information from unauthorized access, disclosure, alteration, or destruction.

While we strive to protect information, no transmission over the Internet or electronic storage system can be guaranteed to be completely secure.

We limit access to personal information to authorized personnel and service providers who require the information to perform legitimate organizational functions.

6. Your Privacy Rights

Depending on applicable law, you may have rights regarding your personal information, including:

- Accessing information we maintain about you
- Requesting correction of inaccurate information
- Requesting deletion of personal information, subject to legal obligations
- Withdrawing consent where applicable
- Opting out of marketing communications

To exercise these rights, please contact the Foundation using the contact information below.

7. Children's Privacy

Our website and services are not directed toward children under the age of 13, and we do not knowingly collect personal information from children under 13 without appropriate parental consent.

If we become aware that information has been collected from a child under 13 inappropriately, we will take reasonable steps to delete such information.

8. Record Retention

The Foundation retains personal information only as long as necessary to:

- Fulfill the purposes outlined in this Policy
- Comply with legal, accounting, tax, grant, and regulatory requirements
- Maintain historical and organizational records

Information that is no longer needed may be securely deleted, destroyed, or archived in accordance with the Foundation's records retention policies.

9. Changes to This Privacy Policy

We may revise this Privacy Policy periodically. Any updates will be posted on this page with an updated "Last Updated" date. Continued use of our website or services after changes are posted constitutes acceptance of the revised Policy.

10. Contact Information

If you have questions about this Privacy Policy or our privacy practices, please contact:

The Mueller Foundation

Email: info@muellerfoundation.org

Phone: 512.827.3303

Address: 4550 Mueller Blvd., Austin, TX, 78723

The Mueller Foundation is committed to protecting the privacy, confidentiality, and security of the information entrusted to us while advancing our charitable mission.